

GRANDE PRAIRIE REGIONAL COLLEGE
DEPARTMENT OF BUSINESS ADMINISTRATION
COURSE OUTLINE

B. Fletcher

BA 2240 - HUMAN RESOURCE MANAGEMENT

TEXT: Canadian Human Resource Management, Herman F. Schwind, Hari Das, and Terry H. Wager; McGraw-Hill Ryerson Limited Publishing Co.; Fifth Edition, 1999.

Employment Standards Code - Workbook

Employment Standards Code Office Consolidation, Province of Alberta; Queen's Printers; Consolidated July 30, 1985. (Reference only)

PREREQUISITE: Nil

COURSE DESCRIPTION: From the perspective of the non-personnel specialist, the following areas are addressed: Job Analysis and Design, Human Resource Planning, Recruitment, Selection, Orientation and Training, Performance Evaluation, and Compensation Management. Time permitting Employee Protection, and Labour Relations will also be discussed.

COURSE OBJECTIVE Successful managers and administrators of contemporary public and and private organizations must be fully conversant with fundamental principles, concepts and theories related to finance, marketing, production and Human Resource Management/Personnel Administration.

To be sure, the manager/administrator who does not fully comprehend the dynamics of "Human Resource Management" is exposing himself to a variety of problems which may not only be extremely costly to his firm, but can seriously jeopardize the long term viability of the organization which employs her/him.

Accordingly, this course is intended to acquaint the student with the modern practices of human resource/personnel management. As time permits, the course will explore personnel issues as they apply to recruitment, orientation, induction, evaluation, wage and salary administration, union/labour relations, health and safety administration and benefits administration.

To help accomplish these objectives students will be responsible for ensuring all readings and handout materials are completed as assigned.

In addition, a term paper and two reviews of current articles appearing in popular personnel administration periodicals are to be submitted.

Below is a list of journals and periodicals, some of which are available in the LRC, from which articles for the review may be taken. Please do not feel limited to these periodicals although care should be taken to avoid articles which lack in substance.

- * The Personnel Administrator
- * Personnel Journal
- * Compensation Review
- * Labour Law Journal
- * The Canadian Personnel & Industrial Relations Journal
- * Journal Of Management
- * Harvard Business Review

GRADING: Students will be expected to attend class on a regular basis. Any student having more than 6 inexcusable absences may not be permitted to write the final exam. In addition, unless unpreventably detained, students are expected to be in class on time.

All assignments must be submitted on time and in an acceptable format.

Assignments with an inordinate number of spelling errors, which display poor grammatical style, or which otherwise seem carelessly prepared will be returned ungraded.

Course credit will be determined on the following basis:

Mid term Exam	25%
Final Exam	40%
Term Assignment	15%
Two Article Reviews	10% (5% each)
Class Participation and Attendance	10%
	<u>100%</u>

Conversion of percentages to the 9-point system will be as follows:

90 - 100%	9	
80 - 89%	8	
72 - 79%	7	
66 - 71%	6	
57 - 65%	5	
50 - 56%	4	
45 - 49%	3	Failure
26 - 44%	2	
0 - 25%	1	

COURSE CONTENT:

The following is a tentative outline of the course. The material covered will be dictated by the time available. Please note, also, the order of material discussed may be altered.

Part I - Alberta Employment Standards Code

This section of the course examines various issues as they relate to the Alberta Employment Standards Code.

Reading: Alberta Employment Standards Code Workbook

Part II - The Challenges of Human Resource Management.

This section introduces the student to the purposes and objectives of Human Resource Management. The need for and scope of HRM (Human Resource Management) is explained. Job Analysis and design and issues related to Human Resource Planning are also included in this section.

Reading: Chapters 1 - 3 (Pages 4 - 150)

Part III - Attracting Human Resources

This section begins with an examination of Human Rights issues and the Legal Rights of employees/employers. Topics related to Recruitment, Interviewing techniques, and Selection are also discussed in this section.

Reading: Chapters 4 - 6 (Pages 154 - 267)

Handout: Interview Guide

Part IV - Development, Evaluation, and Compensation

This section of the course explores the processes related to Training and Staff Development. Useful elements of a Performance Appraisal system are also considered. Included in this section will be an examination of some basic systems used in the installation of wage policies. Pertinent questions relating to Employee Benefits and Income Security are considered.

Reading: Chapter 7, 9, 10 and 11 (Pages 286 - 474)

Handout: Appraisal Forms

In addition to the readings noted above, a variety of handouts and assignments will be circulated to students from time to time.

Part VI - Employee Relations and The Quality of Work Life

Time permitting, this section of the course will examine the union/management relationship.

Reading: Chapter 13 - 17 (Pages 510 - 544)

